

HAMILTON YOGA - TERMS & CONDITIONS

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GENERAL TERMS & CONDITIONS

Registration and Medical Declaration Form

All students are required to complete a registration form from the commencement of Term 2 2018. Contact details and a medical declaration form are to be filled out and signed. Should any injuries or medical issues arise after completing this form your teacher must be notified before you attend classes. Please feel free to call or email us to discuss.

Cancellations, Credits & Refunds

Credits and refunds will only be given under circumstances such as Injury or illness that prevents participation in class, family crisis or bereavement. Requests for refund must be made in writing by email or letter within 7 days of cessation of attendance. Refunds are at the discretion of Hamilton Yoga management.

Management reserves the right to alter these terms and conditions.

MEMBERSHIPS - TERMS & CONDITIONS

'BALANCED' MEMBERSHIP

1 class per week: \$18 per class. Direct Debit Monthly Charge: \$75. Annual Total: \$900

At Hamilton Yoga we run 4 terms of 10-week courses each year, just like school terms. Outside of those course periods we run a modified timetable totalling ten weeks in the year. The 'Balanced' Membership includes:

- 1 course per term
- 1 class each week of term break.

This annual contract is for 50 classes over 50 weeks. 1 class per week at \$18 per class. We are closed for 2 weeks in December/January. Any special classes run over this period may not be included in the membership agreement.

To enable regular monthly payments we use a monthly payment cycle over 12 months. \$75 is charged on the same calendar date of each month as the purchase date.

This contract is renewed automatically.

The merchant details for your direct debit to Hamilton Yoga will appear as:

EZIDEBIT HEALTHFIT on your banking statement.

Pausing 'Balanced' Membership

Memberships can be paused under the following conditions:

Students must give notice a minimum of 48 hours prior to the autopay direct debit date, to avoid the scheduled payment proceeding. Notification given on the autopay date will result in payment proceeding however classes will be credited to the end of the contract. Notice must be given in writing by email or letter and include the dates the suspension is to commence and to end.

Minimum period of pause is 3 weeks (exemptions – illness, bereavement) and maximum period is 3 months.

Cancellation of 'Balanced' Membership

Memberships may be cancelled at any time. Students must give notice a minimum of 48 hours prior to the autopay direct debit date, to avoid the scheduled payment proceeding. Notice must be given in writing by email or letter and included the membership termination date. Management reserves the right to cancel membership at any time.

Missed Classes / Catch-up classes

Missed classes may be 'caught-up' within the monthly payment cycle only. Classes cannot be caught-up from another payment period, due to administrative complexities. Please be sure to pause your membership prior to absence. We do not charge an administration fee for this service.

Memberships are not transferrable

'COMMITTED' MEMBERSHIP

2 classes per week @ \$16.50 per class. Direct Debit Monthly Charge \$137.50. Annual Total: 1,650

Important Information:

At Hamilton Yoga we run 4 terms of 10-week courses each year, just like school terms. Outside of those course periods we run a modified timetable totalling ten weeks in the year. The 'Committed' membership includes:

- 2 courses per term
- 1 Led Practice Course at the same level or lower per term. (Normally \$110) This is not a class.
- 2 Classes each week of term break.

This annual contract is for 100 classes over 50 weeks. 2 classes per week at \$16.50 per class. We are closed for 2 weeks in December/January. Any special classes run over this period may not be included in the membership agreement.

To enable regular monthly payments we use a monthly payment cycle over 12 months.

\$137.50 is charged on the same calendar date of each month as the purchase date.

This contract is renewed automatically.

The merchant details for your direct debit to Hamilton Yoga will appear as:

EZIDEBIT HEALTHFIT on your banking statement.

Pausing 'Committed' Membership

Memberships can be paused under the following conditions:

Students must give notice a minimum of 48 hours prior to the autopay direct debit date, to avoid the scheduled payment proceeding. Notification given on the autopay date will result in payment proceeding however classes will be credited to the end of the contract. Notice must be given in writing by email or letter and include the dates the suspension is to commence and to end.

Minimum period of pause is 3 weeks and maximum period is 3 months.

Cancellation of 'Committed' Membership

Memberships may be cancelled at any time. Students must give notice a minimum of 48 hours prior to the autopay direct debit date, to avoid the scheduled payment proceeding. Notice must be given in writing by email or letter and included the membership termination date. Management reserves the right to cancel membership at any time.

Missed Classes / Catch-up classes

Missed classes may be 'caught-up' within the monthly payment cycle only. Classes cannot be caught-up from another payment period, due to administrative complexities. Please be sure to pause your membership prior to absence. We do not charge an administration fee for this service.

Memberships are not transferrable

'DEDICATED' MEMBERSHIP

3 classes per week: \$15.00 per class. Direct Debit Monthly Charge: \$187.50. Annual total: \$2,250

Important Information:

At Hamilton Yoga we run 4 terms of 10-week courses each year, just like school terms. Outside of those course periods we run a modified timetable totalling ten weeks in the year. The 'Dedicated' membership includes:

- 3 courses per term
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- 1 Led Practice Course at the same level or lower per term. (Normally \$110) This is not a class.
- 3 Classes each week of term break.
This annual contract is for 150 classes over 50 weeks. 3 classes per week at \$15.00 per class. We are closed for 2 weeks in December/January. Any special classes run over this period may not be included in the membership agreement.

To enable regular monthly payments we use a monthly payment cycle over 12 months.

\$187.50 is charged on the same calendar date of each month as the purchase date.

This contract is renewed automatically.

The merchant details for your direct debit to Hamilton Yoga will appear as:
EZIDEBIT HEALTHFIT on your banking statement.

Pausing 'Dedicated' Membership

Memberships can be paused under the following conditions:

Students must give notice a minimum of 48 hours prior to the autopay direct debit date, to avoid the scheduled payment proceeding. Notification given on the autopay date will result in payment proceeding however classes will be credited to the end of the contract. Notice must be given in writing by email or letter and include the dates the suspension is to commence and to end.

Minimum period of pause is 3 weeks and maximum period is 3 months.

Cancellation of 'Dedicated' Membership

Memberships may be cancelled at any time. Students must give notice a minimum of 48 hours prior to the autopay direct debit date, to avoid the scheduled payment proceeding. Notice must be given in writing by email or letter and included the membership termination date. Management reserves the right to cancel membership at any time.

Missed Classes / Catch-up classes

Missed classes may be 'caught-up' within the monthly payment cycle only. Classes cannot be caught-up from another payment period, due to administrative complexities. Please be sure to pause your membership prior to absence. We do not charge an administration fee for this service.

Memberships are not transferrable

COURSE ENROLLMENT - TERMS & CONDITIONS

Introduction to Yoga - Unlimited 10 Week Courses

Unlimited attendance at any Introduction to Yoga Course within the specified dates.

Level 1, 2 & 3 - 10 Week Courses

10 classes over 10 weeks at a set time and day.

Missed Classes / Catch-up classes

Missed classes may be caught up at any other class of the same or lower level within the 10 week period. Classes may also be 'caught up' in advance within the same 10 week period (for example, on knowing you will be absent in week 6, you could come twice in week 5)

5-Day Intensives

5 Classes over 5 consecutive days.

Missed Classes / Catch-up classes

Missed classes may be caught up at any other class of the same or lower level within the 2-week Term Break period.

Led Practice – 10 Week Course

10 led practices on a set time and day over 10 weeks.

No catch-up classes are permitted in Led Practice.

No Casual attendance is permitted at Led Practice.

Participants must be enrolled in a 10-week course at the same or higher level.

Led Practice can only be purchased through reception. It is not available on-line.

No pregnant women may attend Led Practice as there may not always be a teacher present.

Participants must work with any variations their teacher has given them in class.

Participants must read the 'Led Practice Protocols' before first attending.

Pranayama – 10 Week Course

10 Pranayama classes over 10 weeks at a set time and day.

No catch-up classes available.

CASUAL CLASSES - TERMS & CONDITIONS

10-Class Pass

10 Classes to be used within 4 months from date of purchase.

10 class pass is not transferrable.

